

關於 11 月 2 日銀行系統升級期間部分業務暫停或有短暫影響的通告

尊敬的客戶：

為提升銀行服務質量，本行將於 2024 年 11 月 2 日（周六）進行系統升級，屆時部分銀行產品和服務將暫停或有短暫影響情況，具體情況見下表：

銀行產品和服務	系統升級時間	服務狀態
手機銀行、中銀 e 網、電子支付平台、電話銀行自助功能	11 月 2 日（周六）19:30 - 20:00	短暫不穩定
中銀卡	11 月 2 日（周六）19:30 - 21:00	短暫不穩定
賬戶交易通知服務	11 月 2 日（周六）19:30 - 21:30 暫停期間的交易短訊將延至 21:30 後發送	暫停

因業務暫停給您帶來的不便，本行深表歉意，請您提前做好相關安排，衷心感謝您的理解和支持！

特此通告

中國銀行股份有限公司澳門分行



中國銀行（澳門）股份有限公司

2024 年 10 月 31 日



Notice Regarding Temporary Service Suspension or Unstable during System Upgrade Period (11.2)

Dear customers,

Kindly be informed that in order to provide you with high quality services, our bank will perform system upgrade on November 2 (Saturday), 2024. Please pay attention to the timetable of bank products and services as below:

Banking Products and Services	System Upgrade Time	Service Status
BOC Macau APP, BOCNET, Electronic Payment, Telephone Banking Self-Services	Nov 2 (Saturday) 19:30 - 20:00	Unstable
BOC Card	Nov 2 (Saturday) 19:30 - 21:00	Unstable
Account Transaction SMS	Nov 2 (Saturday) 19:30 - 21:30 SMS notices during the suspension period will be received after 21:30	Suspension

We apologize for any inconvenience caused, and please be prepared in advance. Thank you for your understanding and support!

Bank of China Limited Macau Branch
Bank of China (Macau) Limited
October 31, 2024